



Please print off this page and complete the form in CAPITALS before placing a copy in with your parcel with your equipment. The more details you can provide, the quicker we can process your repair.

The last page forms an address label, please cut along the perforations and attach to the outside of your parcel.

CUSTOMER NAME & DETAILS:

*FULL NAME:

*ADDRESS:

*TOWN/CITY:

*POSTCODE:

PREFERRED TELEPHONE NUMBER:

EMAIL ADDRESS:

*EQUIPMENT MAKE (1):

EQUIPMENT MAKE (2):

RETURN ADDRESS DETAILS (IF DIFFERENT):

FULL NAME:

ADDRESS:

TOWN/CITY:

POSTCODE:

ALTERNATIVE TELEPHONE NUMBER:

REPAIR REFERENCE?

PRICE?

*EQUIPMENT MODEL (1):

SERIAL NUMBER:

EQUIPMENT MODEL (2):

SERIAL NUMBER:

*FAULT DESCRIPTION:

ACCESSORIES:

Please do not include any accessories with your equipment unless it is believed to be connected with the possible fault. If you feel its related to the fault, then please include prints/photos.

PLEASE LIST THE ACCESSORIES INCLUDED:

GENERAL PACKING INSTRUCTIONS:

Remove all accessories that are NOT relevant to the repair and then wrap the camera up in plastic bag, then place it into a cardboard box with additional wrapping around it (on all sides) to ensure it is packed securely and will not move inside the box during transit.

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